



Housing Support Worker Person Specification

Below are a list of skills and knowledge we believe are required to fully undertake the role of Housing Support Worker within SignHealth, we appreciate that not everyone initially will possess all of the skills and knowledge so we are looking for candidates who show a desire or motivation to develop these within a given period.

- Able to understand the importance of confidentiality
- Cheerful and outgoing
- Patient and thoughtful
- To use initiative and work unsupervised under pressure
- To work flexibly
- Able to work with people with mental health problems and/or complex needs
- Must be able to demonstrate good interpersonal skills
- Must be able to demonstrate good communication and written skills
- Must be able to demonstrate good organisational skills
- To use British Sign Language (training will be given)
- To understand responsibilities and boundaries
- To be able to support tenants in all areas including medication
- To be able to understand and create support plans
- To be able to adopt given policies and procedures
- To be able to develop and maintain best practice principles within social care.
- To be able to work effectively within a team.
- To undertake successfully NVQ or equivalent social care training
- To undertake the role of key worker for a tenant or a number of tenants as required